

General Information Desk for Foreigners

Please feel free to consult with us about any problems, questions or concerns regarding procedures at City Hall, such as taxes, the National Pension, education, childcare, etc. We will do our best to assist you with the necessary procedures if you need support at City Hall.

Consultations are free of charge. All conversations are confidential.

【Examples of Inquiries】

Procedures at City Hall

- Moving in or out
- Pregnancy
- Entering your child into a nursery school or kindergarten



Information related to Living in Japan

- Would like to know how to dispose of garbage
- Would like to receive a medical check-up
- Would like to make use of the welfare system



Insurance / Pension / Taxes

- Would like to know more about the National Health Insurance (*Kokumin Kenko Hoken*)
- Would like to know more about the National Pension (*Kokumin Nenkin*)
- Would like to know more about taxes



We accept various types of inquiries other than the above examples.

【Address and Contact Info.】

760 Hanasaki-cho Narita City

Narita City General Information Desk for Foreigners

(2nd floor of Narita City Hall, Civic Collaboration Division)

* 10-minute walk from JR Narita Station · Keisei Narita Station

TEL: 0476-20-1507



Access to
Narita City Hall

【Office Hours】

Mondays to Fridays 9:00AM – 5:00PM

(Closed : Saturdays, Sundays, public holidays and from December 29th to January 3rd)

【How to Use our Services】

Visit our information desk

Consult us over the phone

*Some languages will be translated and interpreted by devices such as a voice translator device.